Pump Watch (Express) Account Setup and Activation Form

Please fill in for **New** or **Existing** accounts. If existing account, provide device ID and account name.

Pump Watch Unit ID:		Example: **68023**
Account Name:		Example: **City of Plymouth**
User First Last Name:		Example: **John Smith**
User Login Name:		Example: **jsmith**
User Mobile Number:		Example: **555-222-7777**
User Email:		Example: **js@plymouth.gov**
Billing Address:		Example: **1234 Elm St**
Billing City, State Zip:		Example: **Plymouth, MN 55441**
Billing First Last Name:		Example: **Judy Miller**
Billing Phone:		Example: **555-222-8888**
Billing Email:		Example: **jm@plymouth.gov**

Who should use this form?
End Users who wish to create an account for monitoring Pump Watch devices and those who will be responsible for the service fee after the initial period is complete.

Example of End Users: A City, Municipality, Water district, Utility Service Company, etc…

Why create an account?
This form provides contact and billing information to AMI (Service Company). This will allow them to contact the End User directly with service renewal options after the initial period is complete.

Information from this new account will be used to setup a login username and password to grant access to the web portal.

Where to send this form?
Complete this form and send to your PRIMEX contact person:

St. Petersburg, FL	Julian Atchia (800-746-6287 x3462)	julian.atchia@sjeinc.com
St. Petersburg, FL	Russell Gardner (800-746-6287 x5110)	russell.gardner@sjeinc.com
Ashland, OH	Jason Mailloux (800-746-6287 x4110)	jason.mailloux@sjeinc.com
Plymouth, MN	Troy LaDoux (763-559-0568 x6915)	troy.ladoux@sjeinc.com

When to create a new account?
It is recommended this form be submitted at least 24 hours prior to the device activation.

What happens next?
Once the form is submitted, the User will receive an e-mail from AMI with a link and instructions for login and account verification. Click on the link or cut and paste it into your browser URL. Once the account is verified, power up the device for final activation and setup. The device is then ready for use.

For activation of future Pump Watch RTUs
Once the account is setup, the End User can activate additional Pump Watch RTUs in the future by filling in the **Account Name** and the **Device ID** of the Pump Watch that needs to be activated.